



INDIVIDUALS MAINTAINING POSITIVE ATTITUDE AND COMMITMENT TO SERVICE

We can only build a foundation for great customer service if we work to ensure that every patient, guest, family member, and coworker is greeted with respect, kindness and courtesy each and every time we encounter them and each other.

As a dedicated employee of Ridgeview Institute, I commit to support the philosophy of superior customer service. I promise to practice these principles each and every day with every individual that I encounter both in person and on the phone. I am dedicated to making customer service my first priority at all times. I understand that if I do not follow the philosophy there will be accountability for my actions. At RIS, we promote “Making a difference in the lives of people is what we are all about” and this starts with me.

I pledge to make positive IMPACTS!

Employee Print/Signature

Date

Amy Alexander

CEO